OpenScape Business

Introduction and New release V2R3

Unify Dev Lab Athens @ UCC Greece
Vas Giatilis

UNIFY

Development Site

Unify's largest development site is in Athens Greece

- ✔ 300 software engineers
- ✔ More than 10 years of experience with top skilled engineers
- ✔ Great participation in Greek development community

*OpenScape Business Software is produced and designed **solely** by Athens development Team*

Agile Development and Quality
Dev Lab works with Agile development practices releasing fast feature and products with high level of quality.

Key Advantages OpenScape Business

- "All-In-One" UC & Voice Solution

- Scales from 2-1,500 users, 2,000 in a network

- Support of any given end-customer infrastructure

- Voice over IP/TDM/Analog (Subscribers and lines)

- Appliance or software based, full virtualization, hosted or cloud based

- Presence, Conferencing, Contact Center, Messaging, Fax

- Mobility

- Web Collaboration (Screen sharing etc)

All-In-One Voice & UC
Pure Software or Appliance Based

Investing in maximum flexibility for single or multisite environments

A solution designed for SMBs

OpenScape Business

UC Clients & Groupware
myPortal Smart, myPortal for Desktop,
myPortal for Outlook, myPortal to go

Voice & Video Clients
all OpenStage HFA, T & SIP devices,
Video with OpenScape Personal Edition SIP
DeskPhone IP35/55 HFA,SIP

Multimedia Contact Center
for all deployments X3/X5/X8 & Business S

Applications & Attendant Console
myAttendant & OpenScape Business Attendant
OpenStage GateView, Application Launcher

Investing in maximum flexibility
and a true all-in-one solution for telephony and UC

OpenScape Business Deployments

OpenScape Business S

Virtualized Voice & UC
for up to 1500 User

Server based or virtualized , for hosted or
cloud based datacenter environments

OpenScape Business X1 / X3 / X5 / X8

All-In-One Voice & UC for up to 500 Users (X1 up to 30)

Onboard full IP, IP & Digital & Analogue, DECT, ITSP, SIP Trunking, BRI/PRI

X1   X3   X5   X8

UC Booster Options

UC Booster Card
For up to 150 UC Suite/Smart User

UC Booster Server
For up to 500 UC Suite/Smart User

A common hardware & software architecture across all deployment models
Voice, UC, Networking & Mobility already integrated

Mobility with Device@Home

Providing a secure and full featured HFA system device w/o VPN

- Using a **full featured HFA system device** w/o VPN
- Enhanced Security Measures:
  - Signaling & Payload Encryption
  - Authentication required
  - Different Registration Ports

Benefits & Values:
- Use a familiar business phone also @home or everywhere with Voice & UC
- Save costs: no VPN infrastructure needed (important for smaller companies)

Internet

@home

@Small branches

@Company

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Unified Communication Apps

Web-Collaboration   Call Recording   Integrated Presence   Visual Voicemail   Fax Mailbox   Call Journal
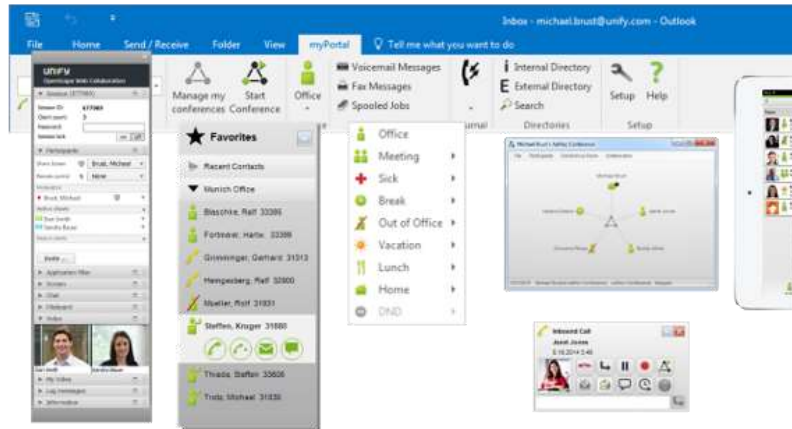
Outlook Integration

Favorites

Instant Messaging

Directory Access

Drag & Drop Conference

Call Pop-Ups

One Number Service   Personal Notification   Social Media   Personal Auto-Attendant   Dial per Mouse Click   Mobility

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OpenScape Business
The Open Approach – Easy Integration into your IT

Software based UC solutions – Integration and Interfaces

Integration

▪ Integration into business environments and customer databases with Open Directory Services and Application Launcher to increase productivity

Social Collaboration

▪ Extending communications reach with standard Interface XMPP leveraging social media networks (e.g. Google Talk)

Flexible Deployments

▪ Desktop and OS/Application level virtualization reducing physical HW while enhancing availability and reliability

Connectivity

▪ Open SIP Interface to leverage lowest cost IP communications via SIP trunking, including service such as Skype Connect

The Open Approach" – Enabling IT flexibility"
UCC solutions based on industry standard interfaces allowing customers to seamlessly integrate into the IT Eco Systems of choice

V2R3 Highlights

UC

- Further UC Suite enhancements
- Subfolder indexing in Exchange Contacts
- Greek Voice Prompts
- Skype for Business

Security

- Media Security OSBiz S
- Enhanced Security optimizations
- Emergency calls over SIP Providers

Circuit / Devices

- Circuit Enhancements
  - Easier LCR configuration
  - Mutlinode per one tenant
- New Devices CP400 / CP600 HFA

Services

- Mass Data Handling for fast configuration
- Copy & Paste Option
- Small Serviceability improvements

Constant and continuing development with Feature Updates for OpenScape Business V2

Unified Communications on Smart Phones

VoIP with „myPortal to go" in OpenScape Business V2

With a simple configuration many features can be used. For example:

1. Incoming Calls
    (accept / reject)

2. Use of cell phone capabilities
    (Headsets / Speaker Call)

3. Call park, hold, call transfer.

"Dual-Mode Mobility Support" with automatic forwarding to GSM network as long as WLAN is "offline"

MyPortal to go Mobility

- ## Optimization for tablets and iPads

- myPortal to go in Android Tablets and iPads including VoIP Client, optimized views in different devices

- myPortal to go „web based" (no VoIP, Desktop Browser), Solution to be working with an accompanied desk phone

Introduction to Circuit - Conversations

Introduction to Circuit – Making Calls

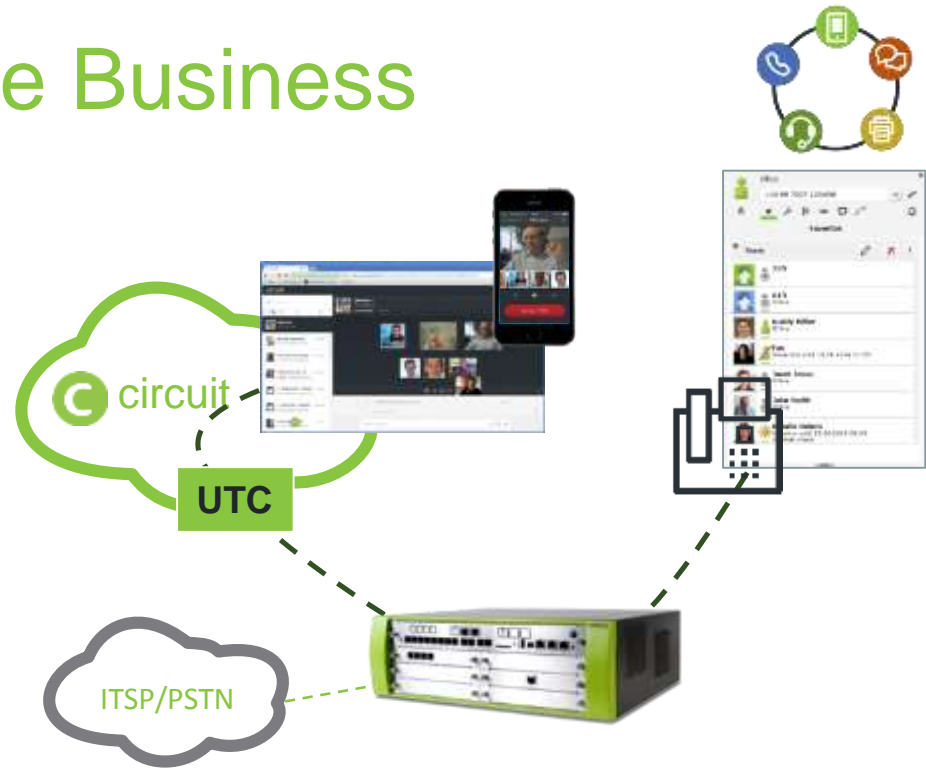# Introduction to Circuit – Moving Calls

Introducing Circuit Meeting Room

Extend the collaborative power of Circuit with the integrated conference room solution, Circuit Meeting Room – it's the collaboration-space enabler of the digital workplace.

Circuit in OpenScape Business

- OpenScape Business offers ITSP/PSTN Gateway for Circuit and many more

- ONE NUMBER SERVICE for OSBiz and Circuit User

- SIP Interconnection Circuit and OSBiz via UTC

circuit

UTC

ITSP/PSTN

New Phones CP 200/400/600

Available HFA

HFA in OSBiz V2R3

**OpenScape
Desk Phone CP200**

**OpenScape
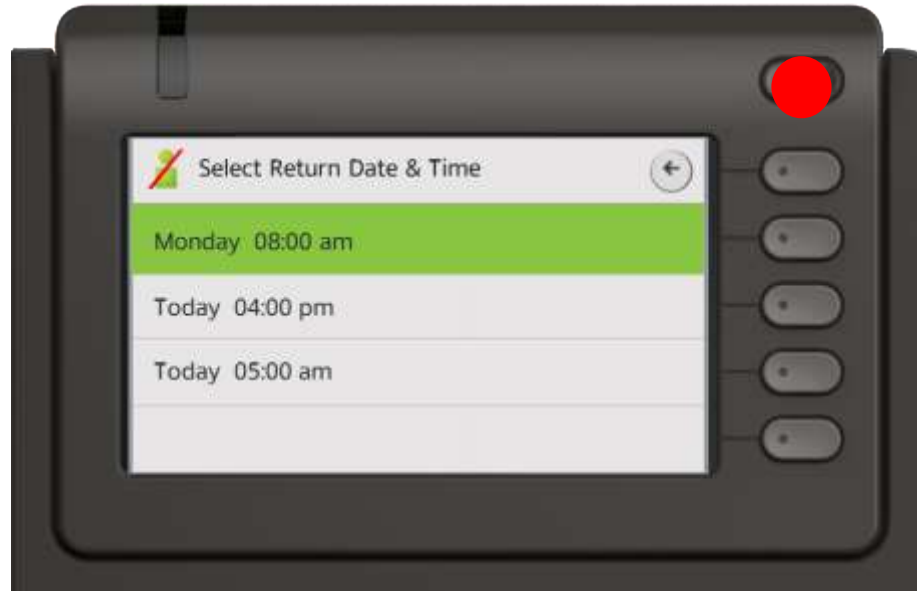Desk Phone CP400**

**OpenScape
Desk Phone CP600**

Presence Status on Devices

Presence:

By pushing the button one can select to change the presence and its properties

Note:
The feature will be available on Juli 2017.
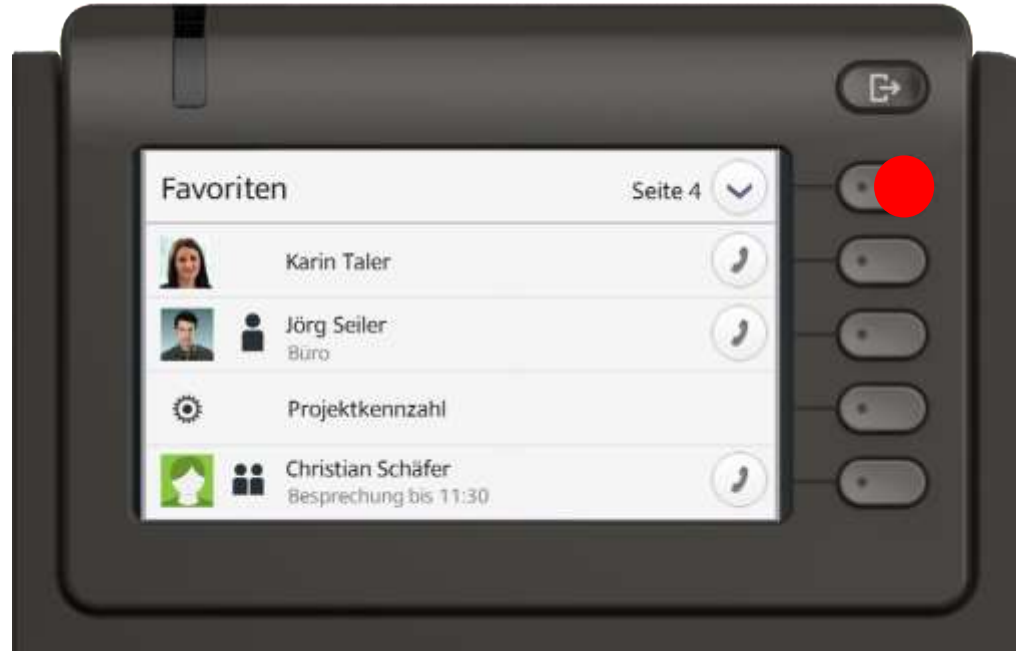
Presence Status notification

- In office
- In a meeting
- Sick
- Break
- Out of office
- Vacations
- On Lunch
- At home
- DND

Favorites

By pushing Favorites programmable key the direct call functionality via the virtual keys becomes available.

Here four favorite persons are shown with information about their current status (busy, in a meeting, etc)

Future – New VoIP Desktop Client

- ★ **Unified Communication client including VoIP**
- ★ **Minimum Desktop space when not used (docked)**
- ★ **Connect your conversation with Journal and favorites**
- ★ **Support for Windows and Mac**
- ★ **Pop up option on call event**